



STATUS REPORT – APRIL 2007

The Michigan Health and Safety Coalition (MH&SC) was founded in 2000 as a voluntary, collaborative effort to help improve patient safety in Michigan. MH&SC's vision is: "Everyone in Michigan – whether providing, receiving or paying for health care – is focused on the prevention of patient harm, relentlessly questioning how we can do things better and safer". In 2006, MH&SC incorporated in Michigan and was approved by the IRS as a non-profit organization 501 (c)(3). The Michigan Health and Safety Coalition (MH&SC) oversees three major initiatives and several coordinating activities.

INITIATIVES

MH&SC 6th Annual Patient Safety Conference - How can patient safety be improved? That's what the participants of the MH&SC's annual patient safety conference discussed when they met on March 28 and 29, 2007 at the Somerset Inn in Troy. The conference, titled "Patient Safety Solutions: Cutting-Edge Strategies for All Health Care Settings – From Hospitals to Ambulatory Care," featured several general sessions with informative speakers, as well as some interactive panels and breakout sessions.

MH&SC's goal in sponsoring the annual conference is to provide leadership and share knowledge on patient safety issues in Michigan and support a culture of health care safety by encouraging the implementation of safety *systems* in health care organizations. The conference is a great time for members of the health care community to step back from the hectic and often stressful pace of their daily work life and reflect on their role in creating a culture of patient safety.

Highlights of the conference included presentations about how to create a safe place for telling the truth, building and keeping talented health professionals and ambulatory patient safety. Interactive discussions about patient safety and workforce shortages from an academic perspective and about patient safety in general were also well received.

One presentation in particular gave a face to the importance of patient safety. Sorrel King from the Josie King Foundation in Baltimore, MD., told the group about how a series of medical errors caused the death of her 18-month-old daughter Josie in 2001. After her daughter's death, King began working with Johns Hopkins Hospital, the hospital where Josie died, to create the Josie King Patient Safety Program. With funding from the Josie King Foundation, many innovative patient safety programs have been implemented at Johns Hopkins and at other hospitals throughout the country.

Another presentation highlighted the generational differences found in today's workplace and how it affects patient safety. David Stillman of BridgeWorks LLC in Minneapolis, MN, highlighted the differences between the Traditionalists, Baby Boomers, Generation Xers and Millennials. He talked about the backgrounds of each group and discussed strategies for retaining workers and treating patients in each group.

Successful safe practices were shared by the poster presenters, leading to many interesting discussions among the over 200 participants. Visit the MH&SC Web site at www.mihealthandsafety.org/patientsafety.html.

MH&SC Joint Hospital Survey - On January 25, 2007, the Michigan Health and Safety Coalition Board approved the recommendations of the Oversight Group related to the Joint Hospital Survey to develop a "new direction." Effectively, The Leapfrog Group (Leapfrog) survey will be conducted independently in 2007 with the administrative support of the MH&SC. The end result will be a more effective use of MH&SC staff resources, reduction in the duplication of work for providers and a greater focus effort on the implementation of collaborative initiatives, based on gaps in performance as identified through multiple patient safety performance data. MH&SC staff is developing recommendations for this "new direction" and will be bringing its recommendations to the Board for approval at a future meeting.

Blue Cross Blue Shield of Michigan

DaimlerChrysler Corporation

Ford Motor Company

General Motors Corporation

Michigan Association of Health Plans

Michigan Consumer Health Care Coalition

Michigan Department of Community Health

Michigan Education Special Services Association

Michigan Health & Hospital Association

Michigan Nurses Association

Michigan Osteopathic Association

Michigan Pharmacists Association

Michigan State Medical Society

MPRO, Michigan's Healthcare Quality Improvement Organization

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The MH&SC continues to support national efforts such as the National Quality Forum (NQF) in the development and implementation of evidence- and consensus-based practices and measurement. The MH&SC will also continue to promote hospital participation in Leapfrog's survey, which is based on NQF safety measures, by sending communications about Leapfrog's survey to Michigan's hospitals. In return, MH&SC will obtain data from the Leapfrog survey (and other valid national data sources as they become available) to use in its new initiatives.

Please visit the MH&SC Web site at <http://www.mihealthandsafety.org> for updates on the Leapfrog survey and the development of MH&SC's new direction.

State Commission on Patient Safety - Governor Jennifer M. Granholm invited the MH&SC to accept the role of the State Commission on Patient Safety (SCPS), a commission created by PA 119-04. MH&SC was honored to be selected to serve the State of Michigan in this capacity. In completing the report, the Commission solicited written testimony, held three public hearings and two open meetings to seek input from the public, professional health care associations, providers, experts and organizations that are interested in patient safety. The report contains recommendations for patient safety improvements in the state based on a review of patient safety initiatives across the country and the testimony. ***The full report, technical appendix, and written and oral testimony is available on the MH&SC Web site at <http://mihealthandsafety.org/statecommission/index.html>.***

MH&SC expects the report to generate discussion, encourage opportunity for improvement across health care settings, and prompt the development of a statewide road map leading to safe care for all who seek care in Michigan. MH&SC is currently developing a three-year business plan detailing the Center's proposed initiatives, costs and potential funding sources for the period 2008-2010.

COORDINATING ACTIVITIES: The Coalition will receive periodic updates on these activities and will have the opportunity to provide feedback.

Michigan Medication Safety Coalition – The Michigan Medication Safety Coalition is continuing efforts to teach pharmacists best practices and is seeking other ideas to improve medication safety. The Coalition conducted several educational programs during the Michigan Pharmacists Association Annual Convention and Exposition in February 2007 on e-prescribing, medication reconciliation, quality assurance and peer review. The Coalition continues to author medication safety articles that are published in the monthly publications of the Michigan Pharmacists Association and Blue Cross Blue Shield of Michigan. The Coalition is also reviewing the status of e-prescribing within the state and ways in which it might assist in several of the proposed projects. With the passage of Public Act 89 of 2005, allowing for pharmacist peer review, the Coalition is working with the Michigan Pharmacists Association in developing strategies to include Coalition activities to support peer review for pharmacies in Michigan.

Michigan Quality Improvement Consortium (MQIC) – The updated MQIC 2007 Management of Overweight and Obesity in the Adult guideline was approved by the MQIC Medical Directors' Committee on March 21, 2007. Additional guidelines scheduled for review and updating this year include osteoarthritis, substance use disorders, deep venous thrombosis, hypertension, hyperlipidemia and tobacco control.

To properly align MQIC and Save Lives Save Dollars (SLSD) messages to our physicians, patients and community, MQIC has developed new compliance measures for the diabetes and hyperlipidemia guidelines. The measures are "Statin Therapy for Persons with Diabetes" (replaces lipid-lowering drugs measure) and "Statin Therapy for Persons with Cardiovascular Conditions". Statin use in diabetes and coronary heart disease are the recommended SLSD measures for differential payment in addition to generic prescribing rates.

BCBSM Foundation – The BCBSM Foundation has recently awarded three grants under its fifth patient safety initiative. These include: 1) "Staff and Charge Nurse Interruptions and Multitasking: Impact on Patient Safety," by Beatrice Kalisch, PhD, RN, University of Michigan for \$62,587; 2) "Reducing Infection & Mortality after Coronary Artery Bypass Graft Surgery in Michigan," by Mary Rogers, PhD, MS, University of Michigan Health System for \$99,801 and 3) "Preventing Hospital Errors: Testing the Feasibility of a Fatigue Countermeasures Program for Nurses," by Linda Scott, PhD, RN, Grand Valley State University for \$94,984.00.

Community Initiatives - The Coalition endorses the work of other organizations working on patient safety issues, and will coordinate/communicate with these groups to avoid duplication of effort.